

Assessing Department

Contact Info:

Main Phone: (413) 863-3200 x119

Website: <https://www.montague-ma.gov/p/13/Assessors-Office>

How to file abatement applications (for excise tax or real/personal property)

Forms are available in the front vestibule which is open to the public. Forms are also available online through the Town website www.montague-ma.gov

Please call (413) 863-3200 ext 119 for questions regarding **Motor Vehicle Excise abatements**.

Questions regarding valuation or real/personal property abatement requirements should be addressed to the Director of Assessing via email: KarenT@montague-ma.gov or by calling her directly at (413) 863-3200 ext 118. We will respond to all calls as soon as possible, however, we ask for patience with respect to response time during the next few months.

Property Records Cards & Assessors Tax Maps

Both are also available online through the Town's website. If you have any difficulty or questions in navigating the site please call (413) 863-3200 x 119 or email JessicaS@montague-ma.gov.

Building Department Office

Contact Info:

Main Phone: (413) 863-3200 x206

Website: <https://www.montague-ma.gov/p/21/Building-Department>

Obtaining Building Permits:

Town website at montague-ma.gov and click on "Building Permits"

Mail – mail is still being delivered and is processed daily

Drop box at Town Hall – enter at the front door and when you get in there is a sign over in the left hand corner that says "drop payments here."

Questions about Permits and Inspections:

Call 413-863-3200 x113 for the Building Inspector Christopher Rice or email at inspector@montague-ma.gov

For all Plumbing, Gas and Electrical Inspections call or email Karen Casey-Chretien at 413-863-3200 x114 or email at buildingdepartment@montague-ma.gov .

Gill Montague Council on Aging

Contact Info:

Main Phone: (413) 863-9357

Website: <https://www.gillmontaguecouncilonaging.org>

Ways to contact the Council on Aging

By telephone: 413-863-9357

By E-mail at COA@montague-ma.gov

By mail at Gill Montague Council on Aging, PO Box 166, Turners Falls, MA 01376

Through mail slot at the front door of the Gill Montague Senior Center, 62 Fifth Street, Turners Falls, MA 01376.

The Gill Montague Senior Center is closed to the public. Telephone calls and other inquiries will be answered Monday through Thursday between 10:00 am and 2:00 pm. Food distribution services, wood bank applications, foot clinics by appointment, and referral services remain available



Board of Health Office

Contact Info:

Main Phone: (413) 863-3200 x205

Website: <https://www.montague-ma.gov/p/1435/Health-Department>

To answer frequent COVID-19 questions:

Please visit our extensive links on our Board of Health COVID-19 Information page:

<https://www.montague-ma.gov/p/1439/Coronavirus-Virus-Information>

SHARPS Disposal or Pick up of Containers 2021

We are here to assist you with your SHARPS needs. Please call the Board of Health Office at 413-863-3200 x205 to schedule a time to come to the Town Hall for disposal or pick up.

Ways to pay for permits of any kind or fees and fines:

Mail – mail is still being delivered and is processed daily

Drop box at Town Hall – enter at the front door and when you get in there is a sign over in the left hand corner that says “drop payments here.” These are also processed daily. **NO CASH IS ACCEPTED!**

***We are waiving late fees where applicable.**

Food Establishment Renewals for January 1, 2021:

Please mail application and check payable for \$100.00 to the Town of Montague, 1 Avenue A, Turners Falls, MA 01376, or drop it in the mail drop slot at the Avenue A entrance to Town Hall at 1 Avenue A in Turners Falls. Be sure to include the mailing address the sticker should be sent to and we will mail it right out so there is no disruption in service.

Septic Installers Renewals for January 1, 2021

Please mail application and check payable for \$110.00 to the Town of Montague, 1 Avenue A, Turners Falls, MA 01376, or drop it in the mail drop slot at the Avenue A entrance to Town Hall at 1 Avenue A in Turners Falls. Be sure to include the mailing address the sticker should be sent to and we will mail it right out so there is no disruption in service.

Septic Haulers & Pumper Renewals for January 1, 2021

Please mail application and check payable for \$175.00 to the Town of Montague, 1 Avenue A, Turners Falls, MA 01376, or drop it in the mail drop slot at the Avenue A entrance to Town Hall at 1 Avenue A in Turners Falls. Be sure to include the mailing address the sticker should be sent to and we will mail it right out so there is no disruption in service.

Montague Public Libraries

Contact Info:

Carnegie Library Phone: (413) 863-3214

Millers Falls Library Phone: (413) 659-3801

Montague Center Library Phone: (413) 367-2852

Website: www.montaguepubliclibraries.org

Facebook Page: Montague Public Libraries

Email: librarydirector@montaguepubliclibraries.org

Curbside Library Pick-Up Is Available At All Three Libraries.

Carnegie Library: Monday – Wednesday 10 – 7:30, Thursday and Friday 10 – 4:30, Saturday 10 – 1:30.

Millers Falls Library: Tuesday and Thursday 2 – 7 p.m.

Montague Center Library: Monday and Wednesday 2 – 7 p.m.

How To Order and Renew Library Materials:

Call any of the three libraries, mail a list, drop off a list in an envelope in a book return bin, send an email, or go online to CWWMARS.org.

For Lists Of The Newest Library Materials Available For Ordering:

Printed copies of the newest books, DVDs, and audiobooks are available at all three libraries' curbside pick up areas, or go on-line to www.Wowbrary.org.

How To Return Your Library Materials:

Book returns are located in front of the Carnegie Library and by the back doors of the branch libraries.

For information on Library On-Line programs:

Call the Carnegie Library, visit our website or Facebook Pages.

Parks & Recreation Dept.

Contact Info:

Main Phone: (413) 863-3216

Website: <https://montagueparksrec.com/>

E-mail: recdir@montague-ma.gov

recclerk@montague-ma.gov

Office hours: Mondays through Fridays
8:30a – 4:30p

Ways to register for programs:

1. Contact MPRD by one of the methods above. If you call and we're not in, please leave a message.
2. Once placement is confirmed, a registration form will be sent to you through either standard mail or e-mail.
3. Payments – (4 ways):

- **Standard Mail:**

Unity Park Fieldhouse
56 First St.
Turners Falls, MA 01376

Montague Town Hall
One Avenue A
Turners Falls, MA 01376

OR

- **Drop boxes:**

- Unity Park Fieldhouse – there is a mail slot on the small office door, to the left of the large main door that goes into the Fieldhouse.
- Town Hall – enter at the front door and when you get in there is a sign over in the left hand corner that says “drop payments here.” These are also processed daily. **NO CASH IS ACCEPTED!**

OR

- **Paypal** – MPRD has recently established a Paypal account, and we can send you an invoice where payment can be made on-line.

OR

- **Credit/Debit card payments over the phone.** Please do not leave information regarding your card on the answering machine. Wait to speak to MPRD personnel.

Updates Regarding Programs & Services:

- Program and service updates are routinely left on our webpage (<https://montagueparksrec.com/>), and Facebook page <https://www.facebook.com/Montague-Parks-Recreation-275242023428>
- As of December 8, 2020 - After consulting with the Board of Health, Montague Selectboard and Gill-Montague School District, we will be pushing back the **tentative start** of our in-person winter programs to **February 1st of 2021**. These programs include Youth Basketball, Bluefish Swim Team and Open Swim. We will revisit these plans mid-January. We appreciate your continued input and patience as we all navigate through this event.

- Outdoor Recreation Areas & MPRD Offices (Fieldhouse): All outdoor recreation areas at Unity Park, Highland Park in Millers Falls, Montague Center Park, Peskeomskut Park, Rutter's Park and Norma's Park in Lake Pleasant are open. However, we ask that all patrons adhere to State and local mandates regarding the wearing of face coverings social distancing, and gathering limits.

Patrons must observe the following:

- Social Distancing – persons using any area of a park must maintain 6 feet of distance from others
- Face coverings – must be worn if individuals cannot maintain social distancing of 6 ft.
- Parents, guardians and other adults supervising children should monitor children at all times to ensure they maintain proper distancing and adhere to requirements for face coverings.
- Facilities will be routinely monitored. Therefore, patrons will be required to seek alternative facilities if these areas are perceived to have reached social gathering limits and that distancing cannot be maintained.
- After visiting public spaces, users should wash their hands/use hand sanitizer.
- Children and adults who feel sick or are recovering from an illness may not visit these public facilities.
- Patrons use these spaces at their own risk
- Non-compliance and/or contamination may result in additional closures.

We appreciate the general public's patience during these challenging times, and ask for their faithful adherence to all posted guidelines and help keep these valuable public resources open.

Planning Department

The Planning Board and Conservation Commission will continue to meet remotely during the COVID

Emergency. If you intend to file an application with either of those entities, please contact Suzanne

LoManto 413 863 3200x115 assistant.planner@montague-ma.gov.

Police Department

Firearms License to Carry and Firearms Identification Card

Drop off forms in the Police Department vestibule or mail to the PD. Contact Staff Sergeant Deery at 413-863-8911 ex. 205 for phone interview and picture.

Medicine Drop Off-Box

“Closed”

Sex Offender Registration

Contact Staff Sergeant Deery at ex. 205

To Make a Report

“Call” first, 413-863-8911 ex.2. When you arrive at the PD there is an intercom in the vestibule and you can communicate with dispatch.

Selectboard

Contact Info:

Main Phone: (413) 863-3200 x 108

Website: <https://www.montague-ma.gov/g/46/Board-of-Selectmen>

email: selectsctv@montague-ma.gov

The Selectboard meets via Zoom on Monday evenings at 6:30 PM unless posted otherwise.

See website calendar for meeting information: <https://www.montague-ma.gov/calendar>

Town Clerk's Office

Contact Info:

Main Phone: (413) 863-3200 x 203

Website: <https://www.montague-ma.gov/p/29/Town-Clerk>

To Request Marriage, Death or Birth Certificate:

[Request Birth, Marriage or Death Record Vital.pdf](#)

Or Online:

<https://www.montague-ma.gov/p/168/Birth--Marriage--Death-certificates>

To Request Dog License:

[Renewing Dog License with New Rabies Information Form.pdf](#)

[New Dog License Form.pdf](#)

Or Online:

<https://www.montague-ma.gov/p/168/Birth--Marriage--Death-certificates>

In Person, by APPOINTMENT ONLY BUISNESS:

[Marriage Licenses *\(Must be Montague Resident\)*](#)

[Business Certificates \(DBA\)](#)

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Treasurer/Tax Collector's Office

Ways to pay your bills:

Online at <https://montague-ma.gov/> and click on “pay online”

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If you have an old excise or parking ticket that you have received a warrant on please call our Deputy Collector, Arthur P. Jones & Associates at 877-378-9265.

Barrel Stickers for January 1, 2021:

Please mail a check to the Town of Montague, 1 Avenue A, Turners Falls, MA 01376, or drop it in the drop box at Town Hall made payable to the Town of Montague for \$78.00. Be sure to include the address the sticker should be sent to and we will mail it right out so there is no disruption in service.

Trash Stickers (weekly individual stickers):

Trash stickers can be purchased at the following locations in Montague & Erving:

Food City

F. L. Roberts

Cumberland Farms

Scotty's

Montague Village Store

Carroll's Market

Weatherhead's Store

We also sell them at Town Hall and they can be purchased with a check mailed to 1 Avenue A, Turners Falls, MA 01376 and made out to the Town of Montague. The stickers are \$3.00 apiece.